How is a hold cancellation notice created?

Here is an example hold notice. This comes from the local server of borrowing library. Patrons who get hold cancellations for Prospector holds will see the same message regardless of which library cancelled their hold.

Prospector Hold Cancellation Notice:

Unfortunately we are unable to fulfill your PROSPECTOR request.

We are sorry for any inconvenience this has caused. There may be other options for obtaining this item. Check with your library.

This part below includes a specific reason and item details is determined by the library cancelling the hold:

Reason: Item not on shelf.

AUTHOR:
Mystery science theater 3000. Volum

CALL NO: DVD M / Television Show

BARCODE:
C132 - DENVER PUBLIC

Unique solution ID: #1135
Author: Rose Nelson
Last update: 2017-08-24 18:56