Reconciliation Process

Even though money isn't exchanged for lost Prospector items, can we charge our patrons? If so, how much?

Each library will determine the price they will bill to their own patrons for lost Prospector items. Negotiations with patrons on the replacement of books or reduction in fees are determined by the borrowing library. Not all lending libraries will accept replacement copies. A list of libraries that will accept a replacement copy is available on the Document Delivery Committee’s web page. See: https://www.coalliance.org/document-delivery-committee

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