Visiting Patron

What happens if your library equipment is unable to read the library card/I.D. of the visiting patron?

Most barcode readers will convert any barcode (the stripes) from any Prospector library into a string of characters (the numbers & letters). Your local Millennium server might not be configured to accept any alphanumeric string from any Prospector library. Call III and ask them to set your "Patron Barcode Pattern" and "Item Barcode Pattern" to be more accommodating. For the "Item Barcode Pattern" tell the III tech to make a copy of what's on the Marmot server. It supports all item number formats used by Prospector libraries (crucial for Express Lane self check software by III to work). For the "Patron Barcode Pattern" Marmot's config may not be enough. III might need to do more to make the Visiting Patron Checkout work everywhere. We just haven't used this function enough yet to know if we will have a problem.

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