What does "copy information unavailable" mean under location on the bib record?
The “Copy Information Unavailable” message in Prospector means that your bib (MARC) record came over, but there were no attached items. The two most common reasons for this is that either the item records were not coded to be transferred (probably in the icode2) or there was some glitch at the time of transfer.

The easiest way to fix this for an individual record would be to suppress and the unsuppress the bib record. When that is done, the MARC record will be resent along with all attached items. That’s assuming, of course, the item records are properly set to contribute.