Strange Issues-Circulation

Why does Prospector allow holds to be placed on expired cards? Is this something that can be fixed?

There are a couple of possibilities – one is that the request was placed while the patron’s card was valid, but no copies were available so it became a hold. That hold would remain on the patron’s account unless someone cancelled it. The other possibility is that your local system allows holds by expired patrons in general or for a particular patron type. This is controlled by the patron blocks table. Check to see if you can make a request for an expired account to see which route to investigate.

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Author: George Machovec
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