Paging and Holds

The check-out to remote site displays the following: Item on hold for. Check out item anyway? The two options are: Yes, override this hold. (or) Yes, cancel this hold with re-request. I am unable to check out the hold to the person listed on the slip.

Is the other hold another Prospector hold, or one for a local patron? Is there really another hold when you look at the record? Does it check out to anyone when you choose the Override option?

If this is the situation I’m thinking of, the system seems to be stuck on the previous Prospector checkout. Checking in the book and trying again may clear it. Or you may have to check it out to the Prospector patron that looks wrong (because it was really already out to that person), check it in and then you’re able to check it out to the correct current requesting patron.

Unique solution ID: #1092
Author: Sarah Vaughn
Last update: 2017-08-24 20:19