Paging and Holds

What happens when a library has to cancel a Prospector hold on one of its items?

When item holds are canceled in Inn-Reach, they are routed to the next available library without any staff or patron intervention.

For example, when the lending library receives a Prospector paging request for an item that is missing from the shelf, the librarian can cancel the item-level Inn-Reach hold, with the understanding that this request will go to the next available library unless this is the only owning library. In that case, the patron would receive a hold cancellation notice or the request is simply canceled which is known as "Cancel No-Re-Request".

Page 107905 in the III manual contains details about the INN-Reach hold cancellation process; page 100169 has more information about INN-Reach holds in general.