Borrowing/Lending

How do I cancel a hold that says In Transit?

You can clear this by going to the INN-Reach screen (the same one where you would check out you Prospectors to other libraries) and click on the "return" item icon. You can't actually "cancel" but remove it this way. Type in the barcode with a b in front and it should clear the item in transit. Then go into the patron record, INN Reach tab and delete the virtual record.

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