Paging and Holds

Do Prospector holds expire?

There isn't an expiration date included with Prospector holds. Ill offers that functionality for INN-reach systems, the automatic expiration of holds, along with allowing patrons to indicate a "not needed after" date when they place the request, but the Prospector system has not implemented this functionality. This feature requires that each library be on the same version of software.

Running the INN-Reach "Requested too long" report in the local system will list local patrons with holds on other libraries' materials and can uncover holds that are well over a year old. One option is to run this report a few times per year and for those old holds contact the library where the hold has been waiting, to see if the hold can be fulfilled or if the hold needs to be cancelled.

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