Paging and Holds

We’ve been having trouble placing Prospector holds. Also, staff has had to manually go into each requestor’s record and insert the item barcode for all the Prospector items that arrived today?

It's possible that one or more ports on your firewall are closed. Be sure that the following ports are open in your firewall:

Port 5020 – Record loading API

Port 6601 – Circ messages API

Ports 443, 512-1024 – Patron verification RSH

Unique solution ID: #1166
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