**Paging and Holds**

When checking out a Prospector item to an off-site patron, the message “Not Checked Out to an Off-site Patron” appears. There is a Prospector hold on the item and the barcode on the book does match the barcode on the request slip.  

**What is the solution?**

When you look at the item record, make sure there is still a hold on the item and not just a message indicating a Prospector request. Sometimes the message and even the status can get stuck after a Prospector loan has already been returned. If there really is a valid hold on the item for a Prospector patron, contact III with an example of the problem.

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